



PLANNING & EXTERNAL RELATIONS COMMITTEE MEETING

Metropolitan Atlanta Rapid Transit Authority

September 1, 2016

10:30 a.m.



Consent Agenda

1. Approval of the August 4, 2016 Planning & External Relations Committee Meeting Minutes

Individual Agenda

1. Briefing – Customer Service Observance Overview – **Roosevelt Stripling, Manager, Customer & Station Services**
2. Briefing – Customer Service Center FY16 Report – **Ed Bishop, Supervisor, Customer Service**
3. Briefing – FY16 Ridership Update – **Robert Thomas, Manager, Transit Analysis, Research**
4. Briefing – MARTA FY 2017 Service Standards – **Jolando Crane, Acting Manager, Service Planning & Scheduling**
5. Briefing – Update to the MARTA and Cobb County Service Coordination Agreement – **Donald Williams, Sr. Director, Transit System Planning**
6. Resolution Authorizing an Amendment to the Service Coordination Agreement between Cobb County, Georgia and Metropolitan Atlanta Rapid Transit Authority – **Donald Williams, Sr. Director, Transit System Planning**
7. Other Matters