

MINUTES
MEETING OF THE BOARD OF DIRECTORS
OPERATIONS & SAFETY COMMITTEE
METROPOLITAN ATLANTA RAPID TRANSIT AUTHORITY

February 27, 2014

The Board of Directors Operations & Safety Committee met on February 27, 2014 at 10:09 a.m. in the Board Room on the 6th Floor of the MARTA Headquarters Building, 2424 Piedmont Road, Atlanta, Georgia.

Board Members Present

Jim Durrett
Roderick E. Edmond, *Chair*
Kirk Fjelstul*
Freda B. Hardage
Barbara Babbit Kaufman

MARTA officials in attendance were: General Manager/CEO Keith T. Parker, AICP; Chief Operating Officer Richard A. Krisak; Chief of Staff Rukiya S. Eaddy; Chief Administrative Officer Edward L. Johnson; Chief Financial Officer Gordon L. Hutchinson; Chief Counsel Elizabeth O'Neill; AGMs LaShanda Dawkins (Interim), Wanda Dunham, Shyam Dunna (Interim), Rod Hembree (Acting) and Terry Thompson; Executive Director Ferdinand Risco; Senior Director Bernard Guida, David Springstead; Directors Tom Beebe, Anton Bryant, Michael Burrows, John Crocker, Joseph Dorsey and Pat Minnucci; Manager Yolanda King; Executive Manager to the Board Rebbie Ellisor-Taylor; Senior Executive Administrator Brenda L. Williams; Finance Administrative Analyst Tracy Kincaid. Others in attendance Davis Allen, Ricky Chambers, Anthony Pines, Srinath Remala and Marsheia Smith.

Also in attendance Richard Boullain of ASC; Pam Alexander of LTK Engineering; Matt Pollack of MATC.

Consent Agenda

Mr. Durrett requested a motion to approve the following items on the Consent Agenda:

- a) Approval of the January 27, 2014 Operations and Safety Committee Meeting Minutes

*Kirk Fjelstul is Acting Executive Director of Georgia Regional Transportation Authority (GRTA) and is therefore a non-voting MARTA Board Member

- b) Resolution Authorizing the Award of a Contract for the Procurement of Bus Brake Kits, CP B29031

On motion by Mrs. Hardage seconded by Mrs. Kaufman, the Consent Agenda was unanimously approved by a vote of 3 to 0, with 3 members present.

Individual Agenda

Resolution Authorizing the Award of a Contract with Cubic Transportation Systems, Inc. for Breeze Fare Collection System for Atlanta Streetcar, P31414

Mr. Boullain presented this resolution for Board of Directors' approval authorizing the General Manager/CEO or his delegate to enter into a Sole Source Contract with Cubic Transportation Systems, Inc., for the Breeze Fare Collection System for the Atlanta Streetcar.

On motion by Mrs. Hardage seconded by Mrs. Kaufman the resolution was unanimously approved by a vote of 4 to 0, with 5* members present.

Resolution Authorizing Award of a Contract with Delta Manufacturing for Procurement of a Wheel Lathe for the Atlanta Streetcar, RFP P27790

Mr. Boullain presented this resolution for Board of Directors' approval authorizing the General Manager/CEO or his delegate to enter into a Sole Source Contract with Delta Manufacturing for Procurement of a Wheel Lathe for the Atlanta Streetcar.

On motion by Dr. Edmond seconded by Mrs. Kaufman the resolution was unanimously approved by a vote of 4 to 0, with 5* members present.

Resolution Authorizing Award of a Single Source Contract with Shindler Corporation for Elevator and Escalator Services for Fire Protection System Upgrade Project, RFP P29928

Mr. Minnucci presented this resolution for Board of Directors' approval authorizing the General Manager/CEO or his delegate to enter into a Single Source Contract with Schindler Elevator Corporation (Schindler) for Elevator and Escalator Services for the Fire Protection System Upgrade (FPSU) Project.

On motion by Mr. Durrett seconded by Mrs. Kaufman the resolution was unanimously approved by a vote of 4 to 0, with 5* members present.

Briefing – MARTA Police Department Security

Chief Dunham briefed the Committee on MARTA Police Department Security.

MARTA Police/Emergency Management

- MARTA Police established by MARTA Act - Section 8(o)
- Service area is City of Atlanta, DeKalb and Fulton Counties
 - 804 square miles
 - Coordination with 28 local jurisdictions

MARTA Police Coverage and System Overview

- 8 Park & Ride Lots
- 14 Major Building Facility Locations
- 38 Rail Stations
- 173 MARTA Mobility Vans
- 318 Rail Vehicles
- 513 Buses
- 750 Bus Shelters
- 8,500 Bus Stops

MARTA Police Personnel

- 328 Sworn Law Enforcement Personnel
- 57 Civilian Personnel
- Four precincts:
 - Dunwoody Station (North)
 - Indian Creek Station (East)
 - Five Points Station (Central)
 - College Park Station (South)

Services Provided by MARTA Police

- Bike Patrol Unit
- Special Operation Response Team (SORT)
- Hostage Negotiation Team
- Motorcycle Unit
- Explosives Detection K9 Unit

- Narcotics Detection K9 Unit
- Juvenile Crime Prevention Team (JCPT)
- Criminal Investigations Unit (CIU)
- Emergency Preparedness Unit (EPU)
- Protective Specialist
- Bomb Assessment Team

MARTA Police is a:

- Tier 1 Agency (Department of Homeland Security) – Highest "risk" status (national threat and vulnerability assessments)
- State certified police agency – CALEA National Accreditation (Commission on Accreditation for Law Enforcement Agencies); first transit agency to receive this accreditation

MARTA Police Department Activities

- Current Security Initiatives
 - See Something, Say Something Campaign
 - See-N-Say App – 7,000 downloads
 - Video Analytics
 - CCTV Expansion
 - Citizens Emergency Response Team (CERT)
- Nuisance Behavior Initiative
 - Ride with Respect/Suspension Policy
 - Total Number of Suspensions: 748
 - Fare Evasion the most prevalent at 400 Suspensions
 - Total Number of Appeals: 75
 - Total Number of Repeat Offenders: 26

Challenges

- Recruiting/Retention
- Pay
- Diversity
- Overtime
- FMLA

Mr. Durrett referenced MARTA's Ride with Respect program and asked about nuisance behavior reported by patrons.

Chief Dunham said initially reports came from other riders. MARTA's patrons seem to be most aggravated by fare evaders.

Mr. Parker said MARTA is providing an assessment to MARTOC at the six month mark – that information will also be made available to Board Members.

Dr. Edmond asked what is the status of the app that allows patrons to report an incident to MARTA police via text message.

Chief Dunham said MARTA's Information Technology and Marketing departments are currently working on it.

Mr. Parker said staff can provide a full update at the next Committee meeting.

Mr. Krisak said MARTA has provided better graphics on rail cars and buses so that people can clearly see where they are when they need to report an incident.

Dr. Edmond said he would like to know how the crime rate compares to ridership.

Mr. Parker said staff would provide that information.

Dr. Edmond asked about MARTA Police recruiting efforts.

Mr. Parker said MARTA is in massive competition with other local jurisdictions to recruit police officers. Other agencies have been able to offer better pay and benefits; additionally, MARTA is safer and may not give officers the persistent rush they may get from working for another agency.

Dr. Edmond said it is a shame to lose trained employees. He said he would be open to paying officers more to keep the experience at MARTA – it will save the Authority money in the long run.

Mrs. Hardage asked if the Authority has looked into offering MARTA Police flexible scheduling.

Chief Dunham said MARTA used to offer 4 days on, then days off. This is a challenge when you lose an officer because it generally takes 18 months to get back level.

Dr. Edmond asked staff to come back to Board with idea for recruiting and retaining officers.

Mr. Parker said determining incentives; MARTA will also look to do recruitments fairs. Staff will provide more information moving forward.

Mr. Durrett said MARTA should also discuss with CIDS about possible housing subsidies for MARTA Police.

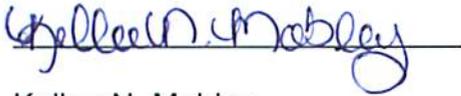
Other Matters

No other matters came before the Committee.

Adjournment

The meeting of the Operations & Safety Committee adjourned at 10:49 a.m.

Respectfully submitted,



Kellee N. Mobley
Sr. Executive Administrator to the Board